

IEES - Users Survey Screen Readers Accessible

Making it Easier for Disabled People to have a Job

Improving Existing Employment Services for Disabled People is an action point in the Government's Disability Action Plan. Representatives from the Disabled Persons Organisations and Service Providers from the disability and mental health sectors, as well as officials from Ministry of Social Development and ACC are all jointly working together to clarify how existing paid employment services can be improved.

The first step in this work is to survey both organisations that provide employment services and disabled people themselves. The surveys for each group are very similar so we can gather clear information on what is working well and what needs improvement. The data will provide a comprehensive understanding of the types of employment services that are currently being offered (both contracted and not-contracted) throughout New Zealand. It will also show us what is really happening for disabled people themselves.

Along with these surveys, other information being gathered will contribute to the discussion on how we can make improvements to existing employment services.

The information that you provide will be confidential and survey responses will be de-identified with code numbers used. Individuals will not be identified in the analysis or write up of findings.

The survey data will be analysed by an independent contractor, who will provide a summary report to the representative's group. You do not have to provide identifying information if you do not wish to. A summary of the key results will be made available.

The survey takes approximately 10 – 15 minutes to complete, and we ask that each person or organisation provides ONE response only.

Responses are due by Friday 16 August 2013.

Please feel free to forward this survey on to anyone you think may be interested in participating. We apologise for any cross-postings.

For information about the survey questions please email Rachel Noble (rachel.noble@dpa.org.nz)

Yours sincerely,
Members of the Improving Existing Employment Services Working Group.

What you need and what gets in the way?

Below are a set of questions with a list of check boxes below each question. In questions 1 - 13 please check all the boxes that apply to your current situation.

1. Support to look after myself to stay well and happy

- ☐ I do not need this kind of support
- ☐ I need this kind of support but I do not get it
- ☐ I get this support from a Disability Support Service or Mental Health Services
- ☐ I get this support from Work and Income
- ☐ I get this support from another type of service
- ☐ My family and friends help me with this

2. Support with finding and keeping a job

- ☐ I do not need this kind of support
- ☐ I need this kind of support but I do not get it
- ☐ I get this support from a Disability Support Service or Mental Health Services
- ☐ I get this support from Work and Income
- ☐ I get this support from another type of service
- ☐ My family and friends help me with this

3. Support to get out and about in my community.

- ☐ I do not need this kind of support
- ☐ I need this kind of support but I do not get it
- ☐ I get this support from a Disability Support Service or Mental Health Services
- ☐ I get this support from Work and Income
- ☐ I get this support from another type of service
- ☐ My family and friends help me with this

4. Support to get on with the people I work with

- ☐ I do not need this kind of support
- ☐ I need this kind of support but I do not get it
- ☐ I get this support from a Disability Support Service or Mental Health Services
- ☐ I get this support from Work and Income
- ☐ I get this support from another type of service
- ☐ My family and friends help me with this

5. Support to talk with my family so they know I want to work and can get a job and keep it

- ☐ I do not need this kind of support
- ☐ I need this kind of support but I do not get it
- ☐ I get this support from a Disability Support Service or Mental Health Services
- ☐ I get this support from Work and Income
- ☐ I get this support from another type of service
- ☐ My family and friends help me with this

6. Support to get better work skills

- ☐ I do not need this kind of support
- ☐ I need this kind of support but I do not get it
- ☐ I get this support from a Disability Support Service or Mental Health Services
- ☐ I get this support from Work and Income
- ☐ I get this support from another type of service
- ☐ My family and friends help me with this

7. Support to get work experience or voluntary work

- ☐ I do not need this kind of support
- ☐ I need this kind of support but I do not get it
- ☐ I get this support from a Disability Support Service or Mental Health Services
- ☐ I get this support from Work and Income
- ☐ I get this support from another type of service
- ☐ My family and friends help me with this

8. Support to study at polytech or university

- ☐ I do not need this kind of support
- ☐ I need this kind of support but I do not get it
- ☐ I get this support from a Disability Support Service or Mental Health Services
- ☐ I get this support from Work and Income
- ☐ I get this support from another type of service
- ☐ My family and friends help me with this

9. Support with writing my CV and having job interviews

- ☐ I do not need this kind of support
- ☐ I need this kind of support but I do not get it
- ☐ I get this support from a Disability Support Service or Mental Health Services
- ☐ I get this support from Work and Income
- ☐ I get this support from another type of service
- ☐ My family and friends help me with this

10. Support to find a job

- ☐ I do not need this kind of support
- ☐ I need this kind of support but I do not get it
- ☐ I get this support from a Disability Support Service or Mental Health Services
- ☐ I get this support from Work and Income
- ☐ I get this support from another type of service
- ☐ My family and friends help me with this

11. Support to start and keep a job: transport/ learning a new routine/ Easy Read information

- ☐ I do not need this kind of support
- ☐ I need this kind of support but I do not get it
- ☐ I get this support from a Disability Support Service or Mental Health Services
- ☐ I get this support from Work and Income
- ☐ I get this support from another type of service
- ☐ My family and friends help me with this

12. Having an assistant to help me do my job.

- ☐ I do not need this kind of support
- ☐ I need this kind of support but I do not get it
- ☐ I get this support from a Disability Support Service or Mental Health Services
- ☐ I get this support from Work and Income
- ☐ I get this support from another type of service
- ☐ My family and friends help me with this

13. Support to help me with or start my own business

- ☐ I do not need this kind of support
- ☐ I need this kind of support but I do not get it
- ☐ I get this support from a Disability Support Service or Mental Health Services
- ☐ I get this support from Work and Income
- ☐ I get this support from another type of service
- ☐ My family and friends help me with this

14. Is there anything else you need support with?

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We know that one of the biggest barriers to disabled people getting and keeping a job is other people bad attitudes

What makes it hard for you to have a job and keep it?

The following questions are formatted the same as the questions 1- 13. Please check all the boxes that apply to your current situation.

15. Talking to my boss about changes in my job from time to time, like starting a bit later some days

- ☐ I can do this by myself
- ☐ I need support with this but I do not get it
- ☐ I get support with this from Family
- ☐ I get support with this from a Disability Support Service or Mental Health Service
- ☐ I get support with this from Work and Income
- ☐ I get support with this from another service
- ☐ I get support with this from someone else

16. Getting to and from your work

- ☐ I can do this by myself
- ☐ I need support with this but I do not get it
- ☐ I get support with this from family
- ☐ I get support with this from a Disability Support Service or Mental Health Service
- ☐ I get support with this from Work and Income
- ☐ I get support with this from another service
- ☐ I get support with this from someone else

17. Getting the right kind of equipment to help me do my job

- ☐ I can do this by myself
- ☐ I need support with this but I do not get it
- ☐ I get support with this from family
- ☐ I get support with this from a Disability Support Service or Mental Health Service
- ☐ I get support with this from Work and Income
- ☐ I get support with this from another service
- ☐ I get support with this from someone else

18. Asking for support from the people I work with

- ☐ I can do this by myself
- ☐ I need support with this but I do not get it
- ☐ I get support with this from family
- ☐ I get support with this from a Disability Support Service or Mental Health Service
- ☐ I get support with this from Work and Income
- ☐ I get support with this from another service
- ☐ I get support with this from someone else

19. Talking to my doctor about me being able to work because of my disability

- ☐ I can do this by myself
- ☐ I need support with this but I do not get it
- ☐ I get support with this from family
- ☐ I get support with this from a Disability Support Service or Mental Health Service
- ☐ I get support with this from Work and Income
- ☐ I get support with this from another service
- ☐ I get support with this from someone else

20. Talking to my boss about what I need to help me do my job

- ☐ I can do this by myself
- ☐ I need support with this but I do not get it
- ☐ I get support with this from family
- ☐ I get support with this from a Disability Support Service or Mental Health Service
- ☐ I get support with this from Work and Income
- ☐ I get support with this from another service
- ☐ I get support with this from someone else

21. Working out the extra things I have to pay for when I have a job

- ☐ I can do this by myself
- ☐ I need support with this but I do not get it
- ☐ I get support with this from family
- ☐ I get support with this from a Disability Support Service or Mental Health Service
- ☐ I get support with this from Work and Income
- ☐ I get support with this from another service
- ☐ I get support with this from someone else

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22. Is there anything else you want to say about the services or support you get?

Changes with paid work over the last 4 years

Questions 23 - 27 are formatted with a question followed by a list of check boxes. Please check only one answer.

Think about the different kinds of work there are. What changes have you seen with:

23. Casual work: work that you have every now and again. Do you think there are:

- ☐ More jobs
- ☐ Less jobs
- ☐ The same
- ☐ Do not know

24. Part time work: when you work shorter hours and the same amount of hours each week.

Do you think there are

- ☐ More jobs
- ☐ Less jobs
- ☐ The same
- ☐ Do not know

25. Full time work: when you work 30 hours or more each week.

Do you think there are:

- ☐ More jobs
- ☐ Less jobs
- ☐ The same
- ☐ Do not know

26. Contract work: when you do work and have a service for contract rather than have an employment agreement.

Do you think there are:

- ☐ More jobs
- ☐ Less jobs
- ☐ The same
- ☐ Do not know

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27. Outsourced work: when the organisation you work for gets you to work for someone else

Do you think there are:

- ☐ More jobs
- ☐ Less jobs
- ☐ The same
- ☐ Do not know

28. Are there any other changes with paid work you have seen over the last 4 years?

Skills bosses are looking for

Question 29 - 33 are formatted with a list of check boxes below them. Please check only one box.

Bosses are always looking for workers with skills. Do you think the skills bosses are looking for have changed over the last 4 years or stayed the same?

29. Workers to have computer skills

- ☐ More important now
- ☐ Not so important anymore
- ☐ Just the same as 4 years ago
- ☐ Do not know

30. Workers to have done the same kind of work before

- ☐ More important now
- ☐ Not so important any more
- ☐ Just the same as 4 years ago
- ☐ Do not know

31. Workers to be able to read and write and be good at maths

- ☐ More important now
- ☐ Not so important anymore
- ☐ Just the same as 4 years ago
- ☐ Do not know

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32. Workers to have qualifications

- ☐ More important now
- ☐ Not so important anymore
- ☐ Just the same as 4 years ago
- ☐ Do not know

33. Workers who can work changing hours and shifts

- ☐ More important now
- ☐ Not so important anymore
- ☐ Just the same as 4 years ago
- ☐ Do not know

Questions 34 - 37 are followed by a text box where you may type your answer.

34. Is there anything else you want to say about the skills boss's are looking for

35. What changes need to be made to Disability Support Services (including Supported Employment Services) or Mental Health services to help you get a job and keep it?

36. Tell us about any changes the government could make so that getting a job and keeping it easier for you. Think about places like Work and Income or getting support funds from Workbridge

37. Is there anything else you want to say about making things better for disabled people to get a job and keep it?

About you

38. Name (Optional)

In questions 39 - 40 you may check as many boxes that apply to your current situation.

39. If you are looking for paid work, what type of work are you looking for?

- ☐ Full-time work
- ☐ Part-time work
- ☐ Self-employment
- ☐ Casual work
- ☐ I have a job but I would like to change jobs

Other (please tell us)

40. What is your disability or disabilities?

- ☐ physical
- ☐ hearing
- ☐ visual
- ☐ learning/intellectual
- ☐ mental health
- ☐ autism spectrum

In questions 41 - 44 please check the one box that best describes your current situation.

41. Where do you live?

- ☐ Northland
- ☐ Auckland
- ☐ Waikato
- ☐ Bay of Plenty
- ☐ Hawkes Bay
- ☐ Taranaki
- ☐ Whanganui
- ☐ Manawatu/Horowhenua
- ☐ Wairarapa
- ☐ Wellington
- ☐ Nelson/Marlborough
- ☐ West Coast
- ☐ Canterbury
- ☐ Otago
- ☐ Southland

42. What level of schooling do you have

- ☐ No secondary school
- ☐ Secondary school but no qualifications
- ☐ NCEA Level 1 or School Certificate
- ☐ NCEA Level 2 or University Entrance/6th form Certificate
- ☐ NCEA Level 3 or Bursary/Scholarship

43. Do you have any other secondary school qualifications

- ☐ No
- ☐ Yes

If yes please tell us

44. University or polytech:

- ☐ Undergraduate Certificate or Diploma (including Trades)
- ☐ Under-graduate Degree
- ☐ Post graduate qualification

Other (please tell us)